



Terms and Conditions

The below terms are in addition to any other shown on the event organisers website.

The Organisers advise that due to the uneven nature of the terrain of this event it may be at times difficult for spectators to move around freely. All spectators enter at their own risk and are advised to wear suitable footwear.

Online Ticket Orders

Once purchased, tickets cannot be transferred, exchanged, refunded, or returned. In the event of non-delivery, duplicate tickets will not be issued (copies of electronic ticket can be requested). The ticket purchaser is responsible for ordering to ensure timely receipt of their ticket. Customers are advised to check their purchase upon receipt. It is the responsibility of the customer to inform the Event Organiser of any change of address, contact phone number or email address, both before and after receipt of the goods.

Please note that our preferred method of contact for customers ordering online is by email, so care should be taken to provide a current, valid email address. Tickets are valid for one day/visit only (unless otherwise stated), but might offer a choice of days to visit.

Discounted tickets are available in advance of the event, dependent on how advanced of the event the tickets are purchased. Tickets can still be purchased online on the days of the event, but will be charged at the standard on-the-gate show price. Please refer to the event website for the full ticket information breakdown.

Emailed Tickets

All tickets ordered online will be emailed to the recipient. It is not the responsibility of the event organizer to send any tickets to those who order tickets online.

Cancelled Bookings

No duplicate can be issued for Lost, Forgotten or Unused Badges/Tickets, or any refund made in respect of any lost, forgotten, or unused car passes, admission tickets or members'/guest badges.

Cancellation or Abandonment of the Event

The Event Organiser shall not be liable in respect of any loss or damage whatsoever arising from the abandonment, cancellation, or postponement of the Event or any such eventuality.

Admission

The venue management reserves the right to refuse admission and may on rare occasions have to conduct security searches to ensure the safety of the patrons. The organiser would advise customers that no refunds will be offered to customers who are refused entry or ejected from a venue on account of declining to be searched, abusive, threatening, drunken or other antisocial behaviour (including smoking in no smoking areas), carrying offensive



weapons or illegal substances, or making unauthorized audio, video or photographic recordings.

Tickets are sold subject to the organisers right to alter or vary the programme including but not limited to changes to the advertised programme due to events or circumstances beyond its control without being obliged to refund monies or exchange tickets.

Disclaimer of Liability

All badges, car park labels and hospitality packages are sold subject to the Organisers reserving the right to refuse admission to the event to any person, or to withdraw permission at any time to remain at the event and shall not be required to give any reason for such action. Save for the death or personal injury caused by the negligence of the organisers or anyone for whom they are responsible, neither the Organisers of the event, nor any agent, employee or representative of these bodies accepts any liability for any accident, loss, damage, injury or illness to horses, owners, riders, grooms, spectators, land or any other person or property whatsoever, whether caused by their negligence, breach of contract or in any other way whatsoever.

Data Protection

We aim to set the best practice in regard to Data Protection and the acts regarding it. As part of our service to you, we would like to advise you that the details of your transaction will be retained on our database to provide a record of your transaction, and to facilitate the correct handling of this and future bookings.

Your contact information may be used to provide further information about this event and other associated events from this organiser. However, you will have the opportunity to unsubscribe to any such communications. If you do not wish to receive further information, please do email the event on ridingmarketing@wellington.co.uk

Any Further Information

For further enquiries, please contact the Wellington International Horse Trials & Country Fair team on horsetrials@wellington.co.uk

www.wellingtonhorsetrials.co.uk